

The Transport and Logistics Industry Skills Council

The Transport and Logistics Industry Skills Council (TLISC) is one of 11 national organisations that have a key role in advising government on national industry skill requirements, and providing advice to industry around national workforce planning initiatives, training package development and the national vocational education training system.

The Transport and Logistics sector, which covers Road Transport, Rail, Warehouse & Storage, Maritime and Aviation in Australia, employs an estimated 500,000 individuals directly and over 1 million people in both direct and associated roles.

- The core challenge: **to set up a Transport Education eLibrary and make it available on the Internet in an easy to use form**
- The solution implemented: **Inmagic® Presto hosted by Maxus Australia**
- Overall result or benefit from implementing Inmagic software: **an efficient and easy to use eLibrary available 24/7 to a wide range of users**

Key Challenges

- Limited capability on current web site
- Volume and size of material
- Scanned documents too large for users to download
- Minimal search capability on web site

Financial and Strategic Benefits

- Efficiency is enhanced saving time and money
- Presto enables TLISC to fulfil its mandated mission
- Presto's customised home page complements TLISC's role in the industry

Why Inmagic was selected

- Software suitable to purpose – not a system of which only a small part would be used
- Presto's taxonomies and searching exactly suited to TLISC's needs
- Availability of support from a reputed local supplier with long experience with Inmagic's software

Operational Benefits

- Improved access to the wide range of documents and document types that TLISC collects
- Fast publishing of new information
- Self-service 24/7 for users
- Easy to use scalable solution
- Saves time getting information to those who need it
- Only authorised users can update – ensures quality of data



Australian Government
Department of Education, Employment
and Workplace Relations

Quick Facts

Industry
Government funded
Industry Skills Council

Employees
20

User Base
250+

Headquarters
Melbourne, Australia

Website
www.tlisc.com.au

Inmagic Product
Presto

Library Website
www.transportlibrary.com.au

Transport Education eLibrary

Find out more about Presto

Contact Maxus 03 9646 1988

Email maxus@maxus.net.au

Web www.maxus.net.au/presto.htm

www.inmagic.com/products/Presto/index.html

“...once we found Presto, it was difficult to be satisfied with products that offered less functionality.”

Background

The Transport Education eLibrary has been established using Inmagic Presto software to provide access to a growing number of documents and resources for the Transport and Logistics Industry Skills Council (TLISC). The eLibrary was produced with the assistance of funding provided by the Commonwealth Government through the Department of Education, Employment and Workplace Relations

While primarily focussed on consolidating information regarding people and skills in Transport and Logistics, the eLibrary also contains information about all aspects of the Transport and Logistics Industry, as well as a broad range of information related to Vocational Education and Training.

Building a complete resource

“In its early stages”, says Amanda Thomas, Director, Research and Policy at TLISC, “we placed reports on our website. It was a list of document titles and people could only download the document. They were not searchable, and it was not usual for them to have summaries. Also owing to space constraints we tended only to list very key documents. Users downloaded directly from the website. Mostly we tried to get soft copy from the original source, but in some cases we scanned documents. This resulted in documents that were extremely large, which caused issues for users trying to download them.” Inmagic describes Presto as a “social knowledge management platform” that enables the creation of social knowledge networks which integrate content management, publishing, access, and social management tools. These were exactly the features that TLISC was seeking for the eLibrary.

The eLibrary presently consists more than 1000 Word and PDF documents, PowerPoint presentations and Links. These are classified in Presto through browsable taxonomies devised by Amanda Thomas.

The advanced search in the full text of the documents provides another way for users to find exactly the materials they need. Items found can be emailed to users after they are found or saved or downloaded directly to a desktop as PDF, HTML or XML. End users can define alerts based on system or user events, or on a search query.

Why choose Presto?

Amanda and the CEO of TLISC conducted web research independently of each other over a 2 month period to identify options for establishing the eLibrary. “Most of the products we came across were aimed either at traditional “book” libraries, or else were part of a larger business management product. We are a not for profit organisation, that operates as a small business so the additional features of these larger tools were of no interest to us. Also, once we found Presto, it was difficult to be satisfied with products that offered less functionality.”

The future

Now that the Presto installation has been moved to an outsourced service, hosted by Maxus Australia, TLISC will be moving to take advantage of Presto’s Web 2.0 features, such as rating, and commenting. Other resource formats will also be incorporated, and the user base has already been extended to more than 250 key stakeholders from the initial stage of only allowing access to TLISC employees. New users will soon be able to register themselves and obtain immediate access to the library from the website. This saves time for the library administrator who previously had to register new users manually.